

VoYC Provider Survey

Chapin Hall at the University of Chicago has undertaken Voices of Youth Count, a national research initiative focused on runaway and homeless youth. One aim of the initiative is to better understand the experiences of those youth and the extent to which their needs are currently being addressed. We recently completed a count of runaway and homeless youth in your community as well as 21 other communities across the U.S. that have partnered with Chapin Hall. We are asking service providers in each of those communities to complete a survey about the services they provide to runaway and homeless youth.

The survey will take an average of 30 to 40 minutes to complete if runaway and homeless youth are a primary population served by your agency. If runaway and homeless youth are not a primary population served by your agency, it will take less time. You may save a partially completed survey and use the assigned return code to complete the survey at a later time.

Your responses will be aggregated with the responses of other service providers and only aggregated results will be reported. We are asking you to provide contact information but will only use this information to follow up with you if we have a question about a response.

Completing the survey presents no risks and should cause you no discomfort. Although you will not benefit directly from your participation in this research, the results will contribute to our knowledge about the extent to which the service needs of runaway and homeless youth are currently being addressed.

You may contact Colleen Schlecht (cschlecht@chapinhall.org or 773-256-5166) or Amy Dworsky (adworsky@chapinhall.org or 773-256-5164) if you have any questions about the survey or the VOYC initiative.

You may contact the SSA/Chapin Hall Institutional Review Board if you have any questions about your rights as a participant in this research:

**SSA-Chapin Hall IRB Coordinator
University of Chicago School of Social Services Administration
969 E. 60th Street
Chicago, IL 60637
Phone: 773-834-0402**

Click on the TODAY button to enter today's date. _____

I understand the procedures described above and agree to participate in this study.

- Yes
- No

Thank you for agreeing to complete this survey. Your cooperation is much appreciated.

Please provide the following contact information.

What is the name of your agency? _____

What is your full name? _____

What is your job title? _____

What is your email address? _____

What is your phone number? _____

(Enter the area code and phone number with no hyphens, parentheses or spaces (e.g., 1234567890).)

In what county and state is your agency located?

- Ada County, ID
- Alameda County, CA
- Boyd County, KY
- Cecil County, MD
- Cleveland County, OK
- Cook County, IL
- Davidson County, TN
- Delaware County, OH
- Denver County, CO
- Hennepin County, MN
- Kennebec County, ME
- King County, WA
- Livingston County, MO
- Mariposa County, CA
- Orange County, FL
- Orleans Parish, LA
- Philadelphia County, PA
- Suffolk County, MA
- San Diego County, CA
- Travis County, TX
- Walla Walla County, WA
- Wayne County, MI

In what city or town is your agency's main office located? _____

The questions in this section are about your agency.

Which of the following best describes your agency?

- Non-profit, 501(c)(3) organization
- Religious/faith-based organization
- Public/government agency
- For profit organization
- Other

How would you describe the type of agency this is?

Does your agency operate any programs specifically for runaway or homeless youth?

- Yes
- No

By homeless youth, we mean youth ages 13 to 25 years old who are homeless and NOT accompanied by a parent or guardian.

Which of the following statements best describe where the runaway and homeless youth your agency serves come from?

Check all that apply

- City or town in which your agency is located
- County in which your agency is located
- Neighboring counties
- Elsewhere in the state
- Other states
- Other countries

Which of the following refer runaway or homeless youth to your agency?

Check all that apply

- Other runaway or homeless youth
- Other homeless service providers
- National Runaway Safeline/Switchboard
- Street outreach programs
- Schools
- Law enforcement agencies
- Child welfare agencies
- Hospitals or other health care providers
- Youth refer themselves
- Other

Who else refers runaway or homeless youth to your agency?

The questions in this section are about your agency's programs for runaway and homeless youth.

Click the button that says CONTINUE to continue the survey.

CONTINUE

Drop-In Centers

Does your agency operate any drop-in centers?

- Yes
- No

How many drop-in centers does your agency operate?

Which of the following age groups are served by your drop in center(s)?

- 13 to 15 year olds
- 16 or 17 year olds
- 18 to 21 year olds
- 22 to 25 year olds

Altogether, how many youth are served by or have contact with your drop-in center(s) in a typical day?

(Number of youth)

Enter - 9 if you do not know.

Were any youth turned away by your drop-in center(s) during the past year?

- Yes
- No

How many youth were turned away by your drop-in center(s) during the past year?

Street Outreach Programs

Does your agency operate any street outreach programs?

- Yes
- No

How many street outreach programs does your agency operate?

Which of the following age groups are served by your street outreach program(s)?

- 13 to 15 year olds
- 16 or 17 year olds
- 18 to 21 year olds
- 22 to 25 year olds

Check all that apply.

Altogether, how many youth are served by or have contact with your street outreach program(s) in a typical day?

(Number of youth)

Enter - 9 if you do not know.

Were any youth turned away by your street outreach program(s) during the past year?

- Yes
- No

How many youth were turned away by your street outreach program(s) during the past year?

Overnight/Emergency Shelters

Does your agency operate any overnight or emergency shelters?

- Yes
- No

How many shelters does your agency operate?

Which of the following age groups are served by your shelter(s)

- 13 to 15 year olds
- 16 or 17 year olds
- 18 to 21 year olds
- 22 to 25 year olds

Check all that apply.

Altogether, how many shelter beds are available for youth under age 18 on a given night?

Is there a limit on the number of days youth under age 18 can stay in your shelter(s)?

- Yes
- No

What is the maximum number of days youth under age 18 can stay in your shelter(s)?

Altogether, how many shelter beds are available for youth age 18 or older on a given night?

Is there a limit on the number of days young adults age 18 or older can stay in your shelter(s)?

- Yes
- No

What is the maximum number of days youth age 18 or older can stay in your shelter(s)?

Is there a waiting list for your shelter(s)?

- Yes
- No

Were any youth turned away by your shelter(s) during the past year?

- Yes
- No

Altogether how many youth were turned away by your shelter(s) during the past year?

Transitional Living Programs

Does your agency operate any transitional living programs?

- Yes
- No

How many transitional living programs does your agency operate?

Which type(s) of housing do your transitional living program(s) provide?

- Clustered/Single site
- Scattered site
- Both
- Neither

Which of the following age groups are served by your transitional living program(s)?

- 13 to 15 year olds
- 16 or 17 year olds
- 18 to 21 year olds
- 22 to 25 year olds

Check all that apply

Altogether, how many youth can your transitional living program(s) house at a point in time?

(Number of youth)

Enter -9 if you do not know.

Is there a limit on the number of days youth under age 18 can stay in your transitional living program(s)?

- Yes
- No

What is the maximum number of days youth under age 18 can stay in your transitional living program(s)?

Is there a limit on the number of days young adults age 18 or older can stay in your transitional living program(s)?

- Yes
- No

What is the maximum number of days youth age 18 or older can stay in your transitional living program(s)?

Is there a waiting list for your transitional living program(s)?

- Yes
- No

Were any youth turned away by your transitional living program(s) during the past year?

- Yes
- No

How many youth were turned away by your transitional living program(s) during the past year?

Permanent Supportive Housing Programs

Does your agency operate any permanent supportive housing programs? By permanent supportive housing, we mean non-time-limited housing assistance with wrap-around supportive services.

- Yes
 No

How many permanent supportive housing programs does your agency operate?

Which type(s) of housing do your permanent supportive housing program(s) provide?

- Clustered/Single site
 Scattered site
 Both
 Neither

Which of the following age groups are served by your permanent supportive housing program(s)?

- 13 to 15 year olds
 16 or 17 year olds
 18 to 21 year olds
 22 to 25 year olds

Check all that apply

Altogether, how many youth can your permanent supportive housing program(s) serve at a point in time?

(Number of youth)

Enter -9 if you do not know.

Is there a limit on the number of days youth can stay in your permanent supportive housing program(s)?

- Yes
 No

What is the maximum number of days youth can stay in your permanent supportive housing program(s)?

Is there a waiting list for your permanent supportive housing program(s)?

- Yes
 No

Were any youth turned away by your permanent supportive housing program(s) during the past year?

- Yes
 No

How many youth were turned away by your supportive housing program(s) during the past year?

Host Home Programs

Does your agency operate any host home programs?

- Yes
- No

How many host home programs does your agency operate? _____

Which of the following age groups are served by your host home program(s)?

- 13 to 15 year olds
- 16 or 17 year olds
- 18 to 21 year olds
- 22 to 25 year olds

Check all that apply

Altogether, how many youth can your host home program(s) serve at a point in time?

(Number of youth)

Enter -9 if you do not know.

Is there a limit on the number of days youth can stay in your host home program(s)?

- Yes
- No

What is the maximum number of days youth can stay in your host home program(s)? _____

Is there a waiting list for your host home program(s)?

- Yes
- No

Were any youth turned away by your host home program(s) during the past year?

- Yes
- No

How many youth were turned away by your host home program(s) during the past year? _____

Rapid Rehousing

Does your agency operate any rapid rehousing programs for runaway and homeless youth?

- Yes
- No

How many rapid rehousing programs for youth does your agency operate?

Which of the following age groups are served by your rapid rehousing program(s)?

- 13 to 15 year olds
- 16 or 17 year olds
- 18 to 21 year olds
- 22 to 25 year olds

Check all that apply

Altogether, how many youth can your rapid rehousing program(s) serve at a point in time?

(Number of youth)

Enter -9 if you do not know.

Is there a limit on the number of days youth can stay in your rapid rehousing program(s)?

- Yes
- No

What is the maximum number of days youth can stay in your rapid rehousing program(s)?

Do youth in your rapid rehousing program(s) receive financial assistance?

- Yes
- No

For how many months do youth in your rapid rehousing program(s) receive financial assistance?

How much financial assistance do youth in your rapid rehousing program(s) receive each month?

(Enter dollar amount)

Is there a waiting list for your rapid rehousing program(s)?

- Yes
- No

Were any youth turned away by your rapid rehousing program(s) during the past year?

- Yes
- No

How many youth were turned away by your rapid rehousing program(s) during the past year?

Supportive Services

The questions in this section are about different types of services and supports that runaway or homeless youth might need. For each category, indicate (1) if your agency provides that type of service or support to runaway and homeless youth, (2) if your agency does NOT provide that type of service or support to runaway and homeless youth but it is available elsewhere in the community, or (3) if that service or support is not available in your community.

	Agency Provides	Available in the Community	Not Available
ASSISTANCE WITH BASIC NEEDS Examples include clothing, food/meals, help applying for government benefits, or emergency cash grants.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CASE MANAGEMENT SERVICES Examples include needs assessment, goal planning, advocacy, or referral.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HOUSING ASSISTANCE Examples include help finding housing or assistance with security deposits.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDUCATION Examples include tutoring, GED preparation, assistance with school enrollment or access to a computer lab.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EMPLOYMENT Examples include help with resume writing, interviewing skills, completing job applications as well as job search assistance, training or placement.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LIFE SKILLS TRAINING Examples include budgeting assistance as well as financial literacy, household management, or parenting skills training.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
PHYSICAL HEALTH Examples include health education, primary health care, STI/HIV/AIDS prevention, education, testing or treatment, or nutritional counseling.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

MENTAL/BEHAVIORAL HEALTH Examples include mental health or substance abuse screening, individual or group counseling, or crisis intervention.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TRANSPORTATION ASSISTANCE Examples include vouchers or transit cards	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RECREATION Examples include sports/games, cultural outings, or arts programming.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MENTORING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LEGAL ASSISTANCE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
STORAGE FACILITIES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FAMILY REUNIFICATION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Special Populations

The questions in this section are about special populations of runaway and homeless youth your agency may serve.

For which of the following groups of runaway and homeless youth does your agency have specialized programs?

Check all that apply

- Pregnant youth
- Parenting youth (i.e., youth with minor children in their custody)
- Youth who identify as LGBTQ
- Former foster youth
- Youth with a history of juvenile/criminal justice involvement
- Youth who are victims of human trafficking
- Youth living with HIV/AIDS
- Youth with serious mental illness
- Youth who abuse substances
- None of the above

Which type(s) of program(s) are specifically for runaway or homeless youth who are pregnant or parenting?

Check all that apply

- Drop-in center
- Street outreach program
- Emergency or overnight shelter
- Transitional living program
- Permanent supportive housing program
- Host home program
- Rapid rehousing program
- Other

What other types of programs does your agency operate for runaway or homeless youth who are pregnant or parenting?

Which type(s) of program(s) are specifically for runaway or homeless youth who identify as LGBTQ?

Check all that apply

-
- Drop-in center
 - Street outreach program
 - Emergency or overnight shelter
 - Transitional living program
 - Permanent supportive housing program
 - Host home program
 - Rapid rehousing program
 - Other

What other types of programs does your agency operate for runaway or homeless youth who identify as LGBTQ?

Which type(s) of program(s) are specifically for runaway or homeless youth who were in foster care?

Check all that apply

-
- Drop-in center
 - Street outreach program
 - Emergency or overnight shelter
 - Transitional living program
 - Permanent supportive housing program
 - Host home program
 - Rapid rehousing program
 - Other

What other types of programs does your agency operate for runaway or homeless youth who were in foster care?

Which type(s) of program(s) are specifically for runaway or homeless youth who have a history of juvenile or criminal justice system involvement?

Check all that apply

- Drop-in center
- Street outreach program
- Emergency or overnight shelter
- Transitional living program
- Permanent supportive housing program
- Host home program
- Rapid rehousing program
- Other

What other types of programs does your agency operate for runaway or homeless youth who have a history of juvenile or criminal justice system involvement?

-
- Drop-in center
 - Street outreach program
 - Emergency or overnight shelter
 - Transitional living program
 - Permanent supportive housing program
 - Host home program
 - Rapid rehousing program
 - Other

Which type(s) of program(s) are specifically for runaway or homeless youth who are sex-trafficking victims?

Check all that apply

What other types of programs does your agency operate for runaway or homeless youth who sex trafficking victims?

Which type(s) of program(s) are specifically for runaway or homeless youth who are living with HIV/AIDS?

Check all that apply

-
- Drop-in center
 - Street outreach program
 - Emergency or overnight shelter
 - Transitional living program
 - Permanent supportive housing program
 - Host home program
 - Rapid rehousing program
 - Other

What other types of programs does your agency operate for runaway or homeless youth who are living with HIV/AIDS?

Which type(s) of program(s) are specifically for runaway or homeless youth who have a serious mental illness?

Check all that apply

-
- Drop-in center
 - Street outreach program
 - Emergency or overnight shelter
 - Transitional living program
 - Permanent supportive housing program
 - Host home program
 - Rapid rehousing program
 - Other

What other types of programs does your agency operate for runaway or homeless youth who have a serious mental illness?

Which type(s) of program(s) are specifically for runaway or homeless youth who abuse substances?

Check all that apply

-
- Drop-in center
 - Street outreach program
 - Emergency or overnight shelter
 - Transitional living program
 - Permanent supportive housing program
 - Host home program
 - Rapid rehousing program
 - Other

What other types of programs does your agency operate for runaway or homeless youth who abuse substances?

Funding

The questions in this section are about how your programs for runaway and homeless youth are funded.

How are your runaway and homeless youth programs funded?

Check all that apply.

- Federal funding
- State funding
- Local (city or county) funding
- Foundations/philanthropy
- Individual donors
- Other

From what other sources does your agency receive funding for its runaway and homeless youth programs?

Thinking about all of your agency's programs for runaway and homeless youth, approximately what percentage of the funding for those programs comes from the FEDERAL government?

Enter -9 if you do not know the percentage.

Thinking about all of your agency's programs for runaway and homeless youth, approximately what percentage of the funding for those programs comes from the STATE?

Enter -9 if you do not know the percentage.

Thinking about all of your agency's programs for runaway and homeless youth, approximately what percentage of the funding for those programs comes from LOCAL government (i.e., city or county)?

Enter -9 if you do not know the percentage.

Thinking about all of your agency's programs for runaway and homeless youth, approximately what percentage of the funding for those programs comes from FOUNDATIONS or PHILANTHROPIES?

Enter -9 if you do not know the percentage.

Thinking about all of your agency's programs for runaway and homeless youth, approximately what percentage of the funding for those programs comes from INDIVIDUAL DONORS?

Enter -9 if you do not know the percentage.

Thinking about all of your agency's programs for runaway and homeless youth, approximately what percentage of the funding for those programs comes from OTHER sources?

Enter -9 if you do not know the percentage.

Please correct your responses to the funding questions above if this does not equal 100%.

Programs for Homeless Adults

Does your agency operate any programs for homeless adults without children?

- Yes
 No

Which of the following types of programs does your agency operate for homeless adults without children?

- Street outreach program(s)
 Emergency shelter(s)
 Transitional housing
 Permanent supportive housing
 Rapid rehousing
 Other

Check all that apply

What other types of programs does your agency operate for homeless adults without children?

Does your street outreach program serve homeless 18 to 25 year olds?

- Yes
 No

Does your street outreach program serve homeless youth under age 18?

- Yes
 No

Does your emergency shelter serve homeless 18 to 25 year olds?

- Yes
 No

Does your emergency shelter serve homeless youth under age 18?

- Yes
 No

Does your transitional housing serve homeless 18 to 25 year olds?

- Yes
 No

Does your transitional housing program serve homeless youth under age 18?

- Yes
 No

Does your permanent supportive housing program serve homeless 18 to 25 year olds?

- Yes
 No

Does your permanent supportive housing program serve homeless youth under age 18?

- Yes
 No

Does your rapid rehousing program serve homeless 18 to 25 year olds?

- Yes
 No

Does your rapid rehousing program serve homeless youth under age 18?

- Yes
 No

Does this other program serve homeless 18 to 25 year olds?

- Yes
 No

Does this other program serve homeless youth under age 18?

- Yes
 No

Programs for Homeless Families with Children

Does your agency operate any programs for homeless families with children?

- Yes
 No

Which of the following types of programs does your agency operate for homeless families with children?

- Street outreach program(s)
 Emergency shelter(s)
 Transitional housing
 Permanent supportive housing
 Rapid rehousing
 Other

Check all that apply

What other types of programs does your agency operate for homeless families with children?

Does your street outreach program serve homeless families headed by parents ages 18 to 25 years old?

- Yes
 No

Does your street outreach program serve homeless families headed by parents under age 18?

- Yes
 No

Does your emergency shelter(s) serve homeless families headed by parents ages 18 to 25 years old?

- Yes
 No

Does your emergency shelter(s) serve homeless families headed by parents under age 18?

- Yes
 No

Does your transitional housing serve homeless families headed by parents ages 18 to 25 years old?

- Yes
 No

Does your transitional housing serve homeless families headed by parents under age 18?

- Yes
 No

Does your permanent supportive housing serve homeless families headed by parents ages 18 to 25 years old?

- Yes
 No

Does your permanent supportive housing serve homeless families headed by parents under age 18 ?

- Yes
 No

Does your rapid rehousing serve homeless families headed by parents ages 18 to 25 years old?

- Yes
 No

Does your rapid rehousing serve homeless families headed by parents under age 18?

- Yes
 No

Does this other program serve homeless families headed by parents ages 18 to 25 years old?

- Yes
 No

Does this other program serve homeless families headed by parents under age 18?

- Yes
 No

The next few questions are about programs your agency operates for youth.

Does your agency operate any programs for youth ages 13 to 25 years old (regardless of their housing status)?

- Yes
 No

Which of the following age groups do these programs serve?

- 13 to 15 year olds
 16 or 17 year olds
 18 to 21 year olds
 22 to 25 year olds

Check all that apply

Which of the following populations do these programs target?

- Low income youth
 Foster youth/youth in the child welfare system
 Delinquent youth/youth in the juvenile justice system
 Pregnant or parenting youth
 Youth who identify as LGBTQ
 Middle school students
 High school students
 Disconnected youth/youth who are not in school and not working
 Other

Check all that apply

What other populations do these programs target?

Are any of the youth who participate in these programs runaway or homeless youth?

- Yes
 No
 Don't know

Remember, by homeless youth, we mean youth who are homeless AND not accompanied by a parent or other guardian.

The next section includes questions about the runaway or homeless youth these programs serve.

Who refers these runaway and homeless youth to your agency?

Check all that apply

- Runaway and homeless youth service providers
- Schools
- Law enforcement agencies
- Child welfare agencies
- Hospitals or other health care providers
- Legal services
- Public aid agencies
- Youth refer themselves or are referred by other youth
- Other

By whom else are runaway and homeless youth referred to your agency?

To whom does your agency refer these runaway or homeless youth?

Check all that apply

-
- Runaway and homeless youth service providers
 - Schools
 - Law enforcement agencies
 - Child welfare agencies
 - Hospitals or other health care providers
 - Legal services
 - Public aid agencies
 - Other

What are those other types of service providers?

Which of the following types of services and supports does your agency provide to runaway and homeless youth?

Check all that apply

- ASSISTANCE WITH BASIC NEEDS (e.g., clothing, food/meals, help applying for government benefits, or emergency cash grants)
- CASE MANAGEMENT (e.g., needs assessment, goal planning, advocacy, or referral)
- HOUSING (e.g., help finding housing or assistance with security deposits)
- EDUCATION (e.g., tutoring, GED preparation, assistance with school enrollment or access to a computer lab)
- EMPLOYMENT (e.g., help with resume writing, interviewing skills, completing job applications as well as job search assistance, training or placement.)
- LIFE SKILLS TRAINING (e.g., budgeting assistance as well as financial literacy, household management, or parenting skills training)
- PHYSICAL HEALTH (e.g., health education, primary health care, STI/HIV/AIDS prevention, education, testing or treatment, or nutritional counseling)
- MENTAL/BEHAVIORAL HEALTH (e.g., mental health or substance abuse screening, individual or group counseling, or crisis intervention)
- RECREATION (e.g., sports/games, cultural outings, or arts programming)
- TRANSPORTATION (e.g., vouchers, transit cards)
- MENTORING
- LEGAL ASSISTANCE
- OTHER

What other types of services does your agency provide to runaway or homeless youth?

Prevention Programs

Does your agency operate any programs to prevent youth from running away or becoming homeless?

- Yes
 No

Which of the following groups are served by your prevention program(s)?

- Youth under age 18
 Youth age 18 and older
 Parents or guardians

Check all that apply

What types of services are provided by your prevention program(s)?

- Case management
 Individual counseling/therapy
 Group counseling/therapy
 Family counseling/therapy
 Crisis intervention
 Other

Check all that apply

What other types of services are provided by your prevention program(s)?

How are these prevention services funded?

-
- Federal funding
 State funding
 Local (city or county) funding
 Foundations/philanthropy
 Individual donors
 Other

Check all that apply.

Wrap-up questions

Has your agency ever participated in a local count of homeless youth (excluding the VoYC count that took place or will take place this summer)?

- Yes
 No
 Don't Know

Would your agency like to receive updates about the Voices of Youth Count initiative?

- Yes
 No

Thank you for completing the survey. Your cooperation is much appreciated. Please click 'Submit' to submit and exit the survey.